

Turning Point

Behavioral Health Care Center

Annual Report 2022



Hello friends,

More than fifty years ago, Turning Point, then known as Orchard Mental Health Center, established life-saving services for residents who were dealing with mental health challenges. From the beginning, we were mission-focused, responsive to the needs of our community, and committed to the idea that everyone has a right to affordable mental health care of the highest quality.

While our organization has grown and changed considerably through the last five decades, our core values have not. When you come to our building, you'll see them displayed in the hallway: Hope, Resilience, Courage, Community, Advocacy. These words inspire us and remind us of what is most important. We make every effort to demonstrate these qualities toward our clients, their families, our community and one another.

Who would have imagined that we would still find ourselves within a worldwide pandemic. I am so proud of our team for pivoting in less than 72 hours to establish strong telehealth links to nearly every agency client and to lead activity groups, newsletter groups and art groups despite all obstacles. Our team's commitment to do much more than what is required, to aspire to excellence, and to support one another with unwavering encouragement and innovation makes me so proud and humble, too.

We could not hope to maintain our services without the sustaining support of our community. In this report, we look back on our year, celebrating that community and offering our heartfelt thanks.

On behalf of all of us at Turning Point, please accept my best wishes to you and your loved ones for your safety, health and wellness. We are here, always, with solid support whenever you need us.

Sincerely,



Ann Fisher Raney, LCSW
Chief Executive Officer

“Turning Point has helped me feel that I can survive and manage to support myself”

“I feel safe here”

“They gave me solid support at the most fragile time in my life”

*– Turning Point clients
and Living Room guests*

Solid Support. When you need it most.

Our year in review

Honored to receive the 2021 Business of the Year Award from the Village of Skokie Consumer Affairs Commission



Presenting more professional development seminars for our colleagues within Turning Point Academy

Returning to in-person care while continuing to provide a wide range of services remotely, ensuring a full range of care for our clients and community throughout the COVID-19 crisis

Hosting our second virtual RISING TO THE CHALLENGE Benefit, celebrating the 10th Anniversary of The Living Room at Turning Point



Hosting our virtual 22nd Annual Town Hall Meeting



THE LIVING ROOM AT TURNING POINT

10

YEARS & COUNTING

Making exciting preparations to bring Turning Point's Living Room program into the Evanston community ...

In March 2022, the Evanston City Council unanimously approved funding to help support the launch of a new branch of Turning Point's Living Room crisis program at a location on the campus of Saint Francis Hospital. In recent years, the Living Room at our Skokie facility has maintained a 98% success rate, providing expert crisis support free of charge and deflecting guests from hospital emergency rooms.

We are grateful for the opportunity to expand the reach of this life-saving program.

Turning Point annually serves ...

Approximately 1,400 clients – adults, families, and children beginning at age six – 90% of whom are low income.

This year, Turning Point served 1,439 clients

- 19% of whom were children and adolescents
- 57% of whom were women and girls
- 34% of whom were people of color

This year, our clients came to us from throughout the Chicago metropolitan area

- 28% were residents of Skokie
- 29% were residents of Chicago
- 35% were residents of Niles Township
- We served residents from over 80 communities in our surrounding area

TURNING POINT
SOLID SUPPORT
TODAY
AND TOMORROW

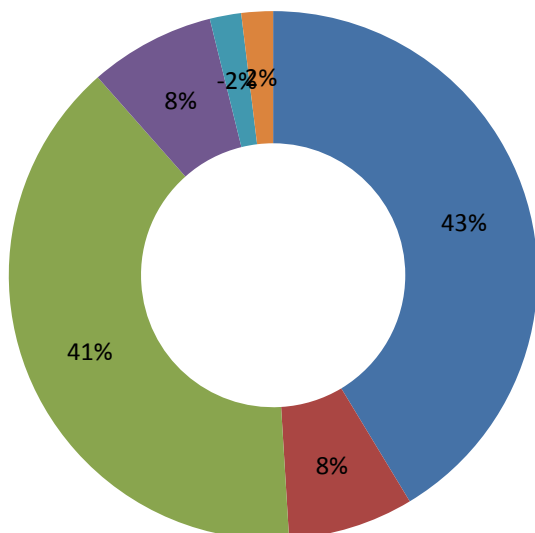


YEARS & COUNTING



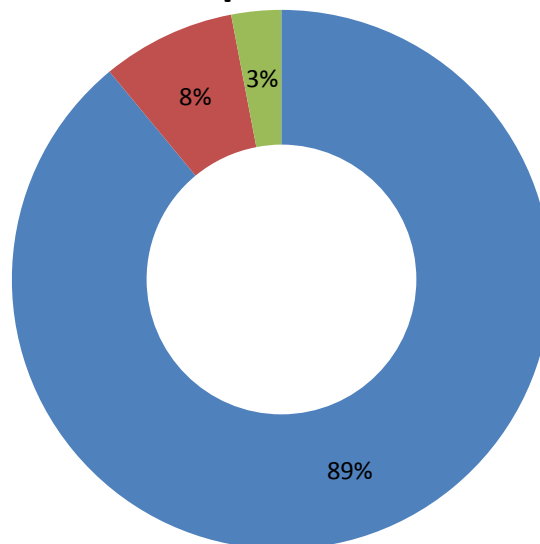
Our fiscal year overview

Fiscal Year 2022 Revenue



- Clinical services fees - Dept of Human Services
- Clinical services fees - other
- Grants - Dept of Human Services
- Other grants & fundraising
- Investment Income
- Other

Expenses



- Program expenses
- General operating
- Fundraising

Fiscal Year 2022

Total Revenue \$4,830,213.
Total Expenses \$4,803,306.

Beginning Net Assets \$3,303,021.
Ending Net Assets \$3,330,028.

Turning Point Behavioral Health Care Center has been serving the community with distinction for over 50 years. Turning Point is an outpatient mental health center located in Skokie and serving children and adults from throughout the Chicago metropolitan area, providing expert, affordable, and compassionate care with a mission of 'solid support, when you need it most.'

Turning Point has received highest ratings by the Commission on Accreditation of Rehabilitation Facilities, and been honored with numerous local and national awards including:

- The 2021 *Business of the Year Award* from the Village of Skokie Consumer Affairs Commission
- The 2017 *Excellence in Mental Health Award* from the Illinois Association for Behavioral Health
- The 2017 *Public Health Partners of Excellence Award* from the Skokie Health Department and Board of Health, in recognition of exceptional contributions to the health of Skokie
- The 2015 *Impact Award for Excellence in Behavioral Healthcare Management* from the National Council for Behavioral Health
- The 2011 and 2012 *Non-Profit of the Year* from the Skokie Chamber of Commerce, making Turning Point the first organization to be honored in two consecutive years.

Our heartfelt thanks

Turning Point extends sincere thanks to all of our supporters whose contributions allow us to fulfill our mission of providing solid support and compassionate care to our community.

Our Leading Grantors:

Cook County Bureau of Economic Development
Illinois Department of Human Services
Maine Township

Niles Township Government
Northfield Township
Village of Skokie CDBG Grant Program

Our RISING TO THE CHALLENGE Sponsors:

WELLNESS LEVEL:

NorthShore University HealthSystem



RESILIENCE LEVEL:

AMITA Health Saint Francis Hospital Evanston
Porte Brown LLC
The Schnaper Family



*Emily and Owen
Schnaper*

COMPASSION LEVEL:

Byline Bank
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Impact Behavioral Health Partners

Rising to the Challenge SPECIAL THANKS:

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rising to the
challenge

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Turning Point greatly values and appreciates each and every one of our donors. Our sincere apologies for any errors or misspellings that may appear in this report. If you notice that your contribution has been acknowledged incorrectly, please alert us and we will be happy to promptly check our records and correct any mistakes.

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