# The Living Room in Evanston

When you visit the Living Room, you step into a warm and welcoming environment, staffed by a team that is well trained to help and support you.

# Frequently asked questions....

### What is the Living Room and who is it for?

An extension of Turning Point's successful Living Room program in Skokie, the Living Room in Evanston will provide a calm and comfortable supportive environment for adults experiencing crisis.

# Why is it called the Living Room?

This type of crisis support center is called a Living Room because we strive to provide a homey, welcoming, quiet, and comfortable environment for people to come to, receive support, de-escalate, and problem solve.

# Is this service only for people with mental illnesses?

Absolutely not. Crises can happen to all of us in a wide variety of ways and it is not restricted to those of us living with mental illness.

# What do you consider a crisis?

Crisis comes in all shapes and sizes – stemming from illness, a traumatic event, loss of a job, a change in housing, relationship struggles, and more. We welcome adults experiencing a wide range of crises.

# When will the Living Room open and where will it be?

The Evanston site will open October 1, 2024 and will be located at 311 Elmwood Avenue, open every day from Noon – 8:00 pm. Our Skokie site is also open every day at 8324 Skokie Boulevard.

#### What is the cost of services?

There is no cost for services in the Living Room.

#### Do I need to make an appointment?

No, appointments are not necessary. This is a strictly walk-in service.

#### Who will be helping me?

In the Living Room, trained recovery support specialists with personal experience in managing the challenges of mental illness collaborate with mental health professionals to provide crisis intervention, support, and mentoring. To offer a wide range of supports, Turning Point has also partnered with trusted colleague organizations to offer employment assistance and support for substance use concerns. A wide range of supports are available through Turning Point's expansive network.

#### What is Turning Point?

Turning Point is an award-winning outpatient community mental health center with an over 50-year history in Skokie. We care for over 1100 clients annually, adults and children beginning at age six from throughout the Chicago metro area. Turning Point has received highest ratings as well as both local and national awards. Learn more at **www.tpoint.org**.

#### More questions? Please reach out to us!

**Turning Point Behavioral Health Care Center** Skokie location: 8324 Skokie Boulevard, Skokie, IL 60077 (847) 933-0051, info@tpoint.org, crisis line (847)933-9202, www.tpoint.org *"Turning Point gives me, every day, a new sense of meaning and purpose and goals."* 

*"I was completely without hope. Without Turning Point, I'd be homeless now."* 

*"They gave me solid support at the most fragile time in my life."* 

*"This place is great. You guys are gonna save lives."* 

*"Turning Point is the light at the end of the tunnel for me."* 

 Turning Point clients and Living Room guests



solid support when and where you need it most